



# ***C03 Digital Disruptive Technologies to Co-create, Co-produce and Co-manage Open Public Services along with Citizens***

*Project Essentials*

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[www.projectco3.eu](http://www.projectco3.eu)

***ForumPA***  
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The **C03 project** will build an **analytical framework** for studying the **potential benefits and risks of new disruptive technologies** and their potential to **foster co-creation, co-production and co-management of open public services**.

The project aims to properly **evaluate their social impact, identify emerging best practices**, understand how to **overcome legal barriers**, individuate metrics for a **long-term sustainability plan** and **define appropriate applications**.



H2020 · CO3 Grant Agreement 822615

Coordinator: UNITO (IT)

**10 partners, 5 EU countries**

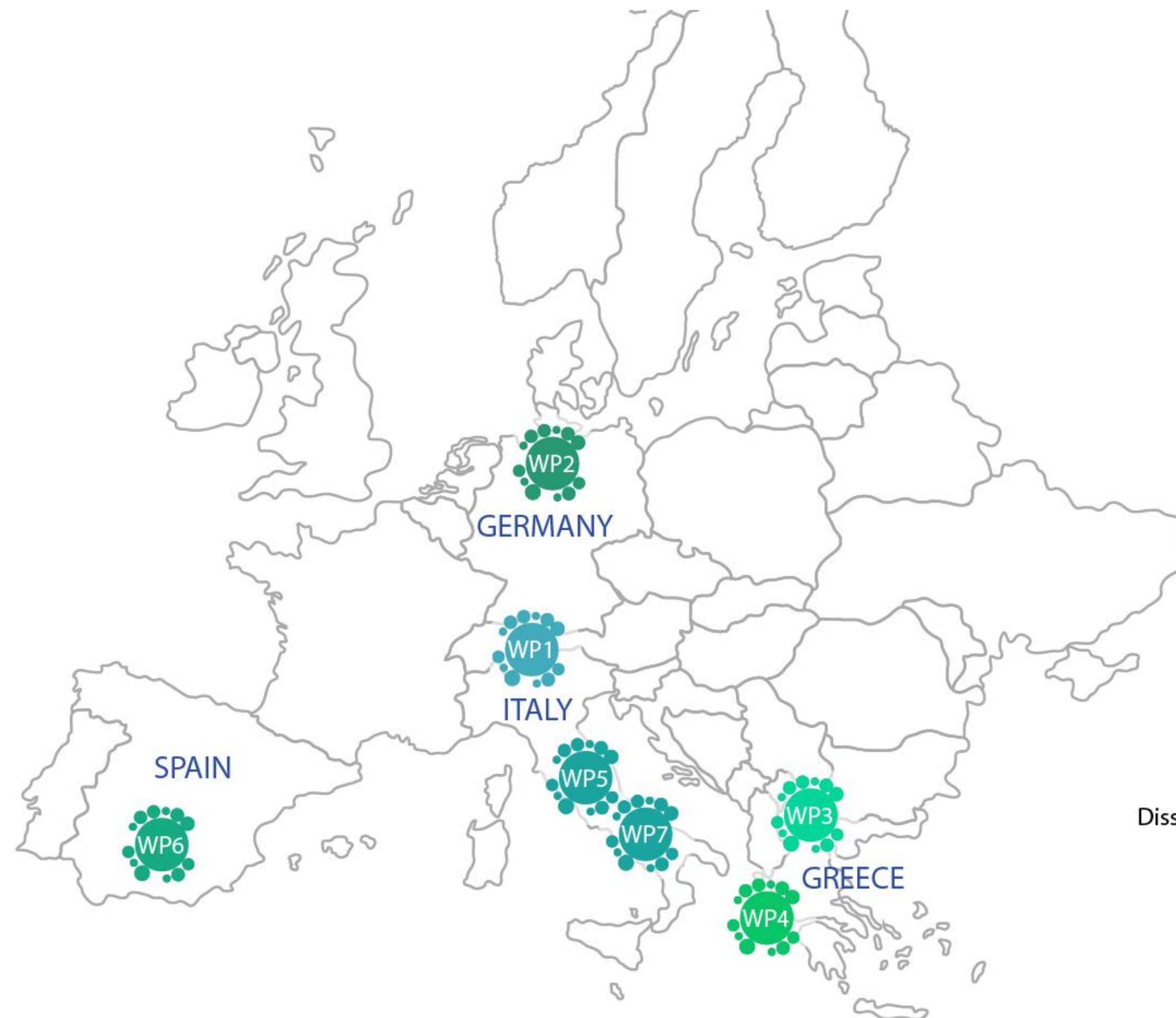
University of Torino (IT)  
LINKS Foundation (IT)  
Fundación Universitaria Balmes (ES)  
Institut de Recherche et d'Innovation of Centre Pompidou (FR)  
OpenLab Athens (EL)  
FlexiGuided GmbH (DE)  
Geomotion (ES)  
Municipality of Torino (IT)  
Municipality of Athens via DAEM(EL)  
Municipalities of the Plaine Commune in Paris (FR)

**Funding: EUR 3,281,712**

Duration: 3 years

Start date: 01-01-2019

# 7 WORK PACKAGES



LINKS FOUNDATION  
Process design and model definition  
for PA/ Citizens collaboration



FLEXIGUIDED GMBH  
Disruptive technologies for co-creation,  
co-production and co-management



DAEM  
Stakeholder engagement & pilots  
implementation



OLA  
Evaluation of pilots



UNITO  
Impact Assessment and business plan



FUB  
Dissemination/Communication, Exploitation



UNITO  
Project Management



- **Pilot in three sites** (Athens, Paris, Turin) the **application** of several **transformative technologies**.
- **Evaluate the outcomes** of the *new model of interaction between PA and citizens* in three dimensions:
  - **social and cultural:** citizen behaviours, *engagements*, change in relationship with public servants
  - **economic:** value of services/goods produced and exchanged, effects on workplaces, consumptions, citizen entrepreneurship and **economic sustainability**
  - **legal:** *legal implications* for PA, including **privacy** and **data protection**

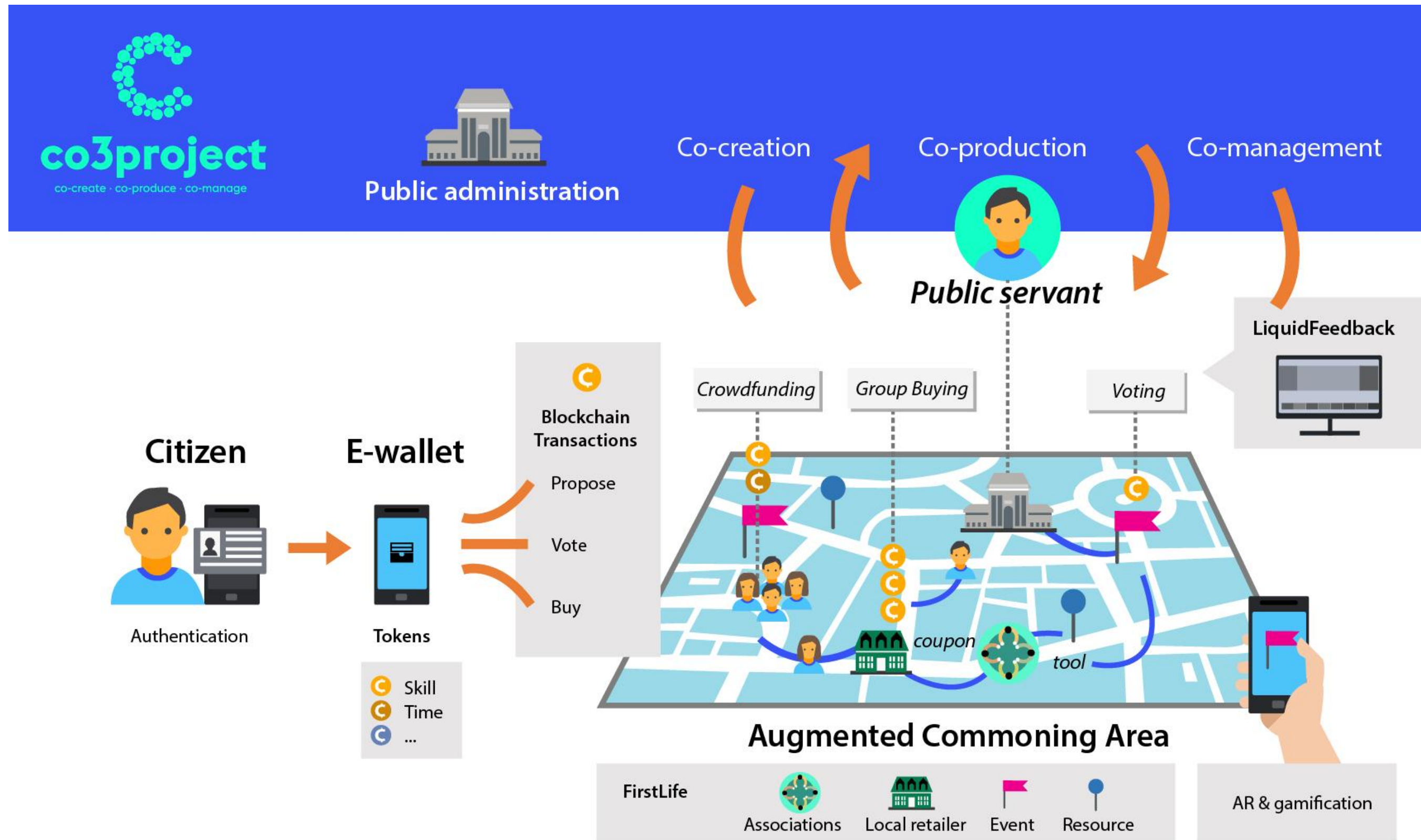
**Blockchain**

Augmented reality

**Geolocated social network**

Deliberation and Voting

**Gamification**



**Novel model of interaction  
between  
PA and the citizens  
supported by  
disruptive technologies**

- **Enable Public authorities** to develop pathways for the *introduction of disruptive technologies* while *addressing societal challenges* raised by such technologies.
- **Enhance knowledge** on *digital democracy* based on a thorough understanding of users' needs and *develop new ways of providing public services*, of *ensuring public governance* and of *boosting public engagement* with the help of disruptive technologies.
- **Contribute to developing new practices**, to *optimize work processes* and to *integrate evidence-based decision-making processes in public services* and in services such as health, education, social welfare and mobility.





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